



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s) : Nora FEMENIA et al.

Application: 09/711,578

Filed : November 13, 2000

Confirmation: 7170

Examiner : Pierre E. ELISCA

Group Art Unit: 3621

For : AUTOMATED CROSS-CULTURAL CONFLICT MANAGEMENT

AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action mailed September 8, 2003, the time for responding
having been extended by two months to Sunday, February 8, 2004, please amend the above-
identified application as follows:

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FEB 1 8 2004
GROUP 3600